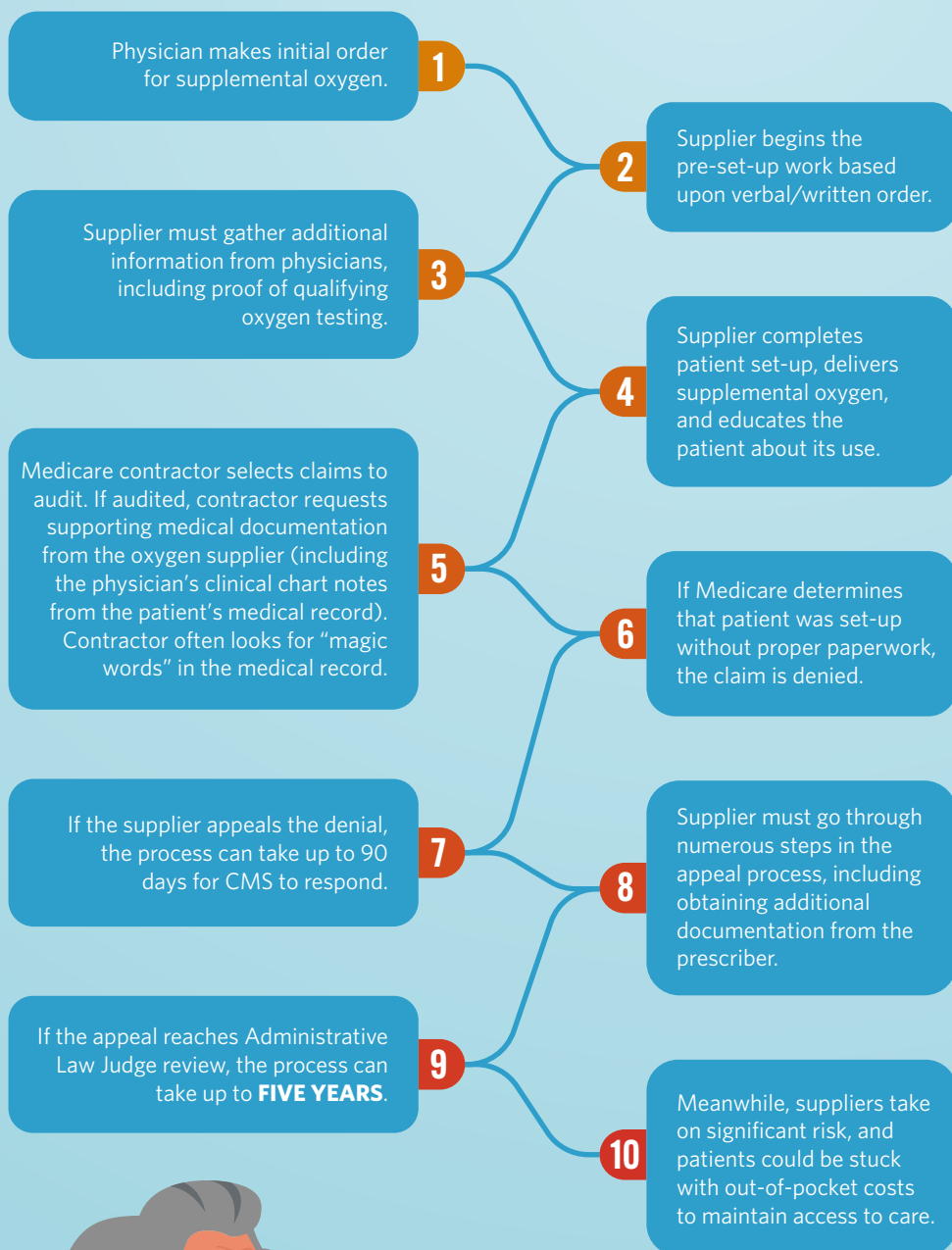


Standardize Documentation for Ordering Home Oxygen to Support Patient Access

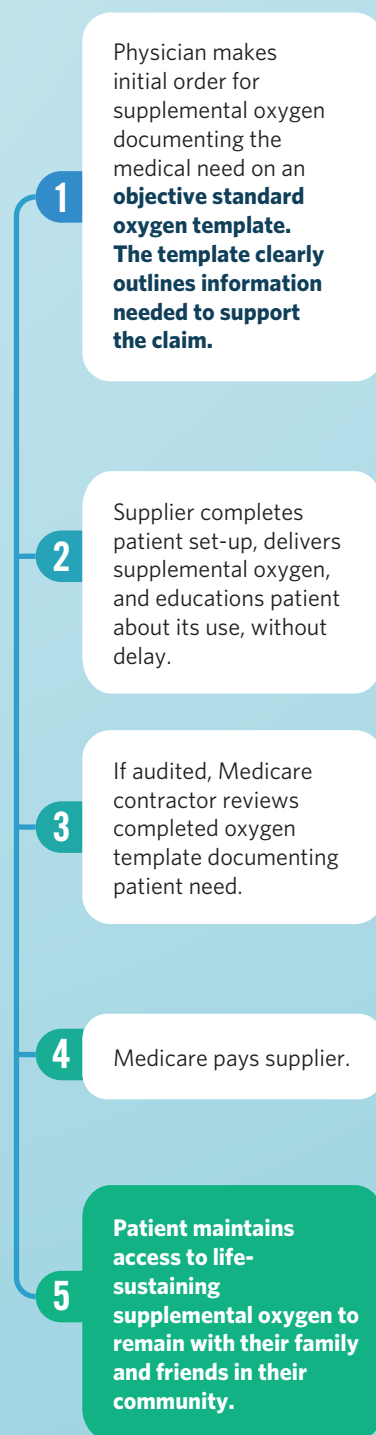
Prior to the pandemic, less than one percent of the oxygen improper payment rate was due to patients not meeting Medicare's medical necessity requirements, according to Medicare's CERT contractor. But shockingly, 72 to 99 percent of the oxygen improper payment rate was due to problems with the ordering clinicians' documentation.

Medicare has eliminated the Certificate of Medical Necessity (CMN). This makes the process even more subjective—underscoring the need for standardized documentation. The current process for documenting medical necessity is a clunky, cumbersome process that risks patient access and creates an enormous administrative burden for providers. Medicare should adopt a standardized template as the only required documentation to support medical necessity.

CURRENT PROCESS



PROPOSED PROCESS



CMS: Adopt a clear, standardized template for establishing medical necessity for supplemental oxygen therapies.